***B. PROPOSAL NARRATIVE AND DEMONSTRATED PERFORMANCE***

**(This section limited to 15 pages)**

**Review Part II, Program Design Requirements to understand the expectations of operations of the America’s Job Center of California system and the provision of Services. Respond to all areas below. (Maximum 49 pts for this section)**

1. Clearly describe your planned operations of an AJCC system and understanding of the local area.

Include in this narrative;

* site address and staffing patterns (attach your organizational chart);
* local labor market conditions;
* local demographics
* the current or proposed collaboration / integration with partners; Include a description of the referral process for those services not provided by the AJCC (include name of referred agency/entity). (**maximum 7 pts)**

1. Please describe your planned outreach and recruitment strategies. Please include outreach to priority groups listed in Section I. I. Please include any other priority groups within your service delivery area. **(maximum 7 pts)**
2. Please describe your plan for the development of case management service strategies for adults, dislocated workers and youth participants. How will staff determine the skills, work history, training and support needs and barriers of individuals to be served (list methods and assessment tools)? How will your service plan address the needs of individuals? **(maximum 7 pts)**
3. For your Adult and Dislocated Worker programs:

Please describe your planned delivery of Basic AND Individualized Career Services listed in Section II.D.

Please describe your planned delivery of training services listed in Section IID. How will your agency determine the appropriateness of providing WIOA funded training to individuals, including their ability to succeed and attain employment? How will your agency determine and document that training is directly linked to high growth/high demand occupations, existing employment opportunities and that customer choice is implemented? In addition, please describe the types of training that your agency will sponsor and if this was determined by engaging local businesses. **(maximum 7 pts)**

1. For your Youth program:

Please describe your planned delivery of WIOA Youth services. Include provision of the fourteen (14) required youth program elements (listed in Section II.E.). Please list the partners that assure that the program elements will be offered. In addition, please describe how work readiness (including preparation for unsubsidized employment), basic skills training, and effective connection to employers and all AJCC services will be provided in appropriate cases. **(maximum 7 pts)**

1. Describe your delivery of all appropriate business services including: recruitment services; interview and meeting facilities; human resource information; business to business referrals; labor market information; on-the-job training options; and linkages to business funding opportunities. Please describe your rapid response team and your approach to offering rapid response; include a brief description on how information is obtained for business layoffs/ closures and local business needs. Please describe all layoff aversion/rapid re-employment tools and services you will use. **(maximum 7 pts)**
2. Please provide your WIOA performance outcomes for PY 22/23. For each of the Performance Standards listed in Section II. K. that has been met or exceeded the proposal will receive 1/2 point.

**(maximum 7pts)**

* If you are a current NCCC Provider this data will be provided to you by request to insert in this response.
* If you are a current or past WIOA Provider from *another local* area please provide the most recent performance information available.
* If you are not a WIOA Provider please provide the most closely related performance outcomes for a program that you have operated.
* Also, list contact person(s), including email addresses and telephone numbers, who can verify performance information.